

Christmas Land 2024

Role Title	Christmas Land Event Volunteer
Location of Position	Harrow Lodge House, Harrow Lodge Park, Hornchurch Road, Hornchurch, RM11 1JU
Responsible to	Events Lead
Purpose/ summary of role	You will play a crucial part in providing support to our Christmas Land events to help those who are in attending to enjoy the event.
Description of tasks	<ul style="list-style-type: none"> • General stewarding • Directing public around the walkway • Look out for any accidents • Hand out leaflets • Hold collection buckets • Litter picking • Assisting in taking photos for customers • There may be other duties you are asked to cover during the event
Time commitment	Evenings on various days from the 27 th November to the 1 st January. Timings from 4.30pm to 8.30pm.
Qualities & Skills	<ul style="list-style-type: none"> • Good people skills • Good communication and interpersonal skills • Confident to ask for help when needed • Empathetic, compassionate and understanding • Non-Judgemental • Attention to detail and able to multitask, prioritise tasks and meet deadlines • Enthusiastic and passionate about supporting families • Willingness to learn
Training & Support	There will be a briefing prior to the event to help show what will be needed at the event. There will also be a volunteer manager each night who will be there to support and direct to which tasks are needed on that night.
Benefits of being a Volunteer	Volunteering with Mind Havering, Barking & Dagenham can be a rewarding experience and a feeling of being able to do something for someone else, develop your skills, learn new skills and meet new people. It can also help you to gain a sense of pride and build your self-esteem, becoming more confident, widening your network and feeling valued by our staff and those who are accessing our services.

**Volunteer
Engagement
Coordinator
contact
information**

Volunteer Engagement Coordinator
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